

Important Information

To view other Important Information regarding what to do if you have questions, or notice any errors, on your electronic statements or notices, please click on the link below or you can call us at 1-866-454-4735. We recommend you always review and reconcile your electronic statements. www.peoplesbank.bank

E-Delivery Disclosure Agreement

You must be an owner/signer on all accounts you wish to access electronically.

This Agreement is made between you (client) and People's Bank. It confirms your request, ability and consent to receive account statements and notices, along with any required disclosures for your account(s) by electronic delivery, in lieu of paper copy. You will receive an email notifying you that your electronic statement(s) and/or notice(s) is available for viewing within your eBanking.

The E-Delivery portal is generally available 24 hours a day, 7 days a week; however, this portal may be unavailable periodically for maintenance, upgrades or unscheduled downtimes.

In order to provide E-Delivery through our web-based E-Delivery portal, we must maintain your current email address. You agree to notify People's Bank immediately of any changes in your email address. You can update your email by contacting any of the People's Bank's Branch locations or calling -866-454-4735. For statements retrieved via eBanking access, you may update your email address within your eBanking account.

Statements will be available in the portal for up to 24 months. Requests for copies of older statements can be made by contacting People's Bank and you may incur a fee for this service. Notices will be available in the portal for up to 60 days. People's Bank suggests you review, print and/or save the statement(s) or notice(s) for future reference. Notify People's Bank of any suspected error, alteration or other irregularity. Any applicable time periods within which you must notify People's Bank of errors on your statement(s) shall begin on the day notification was sent to you by email, regardless of when you received and/or open the statement(s) or notice(s).

People's Bank will not be held responsible or liable for any unauthorized access to E-Delivery services. You agree to protect the confidentiality of your account(s), account number(s), usernames and passwords. It is your responsibility to ensure electronic statements and notices are not intercepted or viewed by others. People's Bank is not responsible for any electronic virus or viruses the client may encounter.

People's Bank may amend any terms and conditions of this disclosure at any time. You will be provided notice at least 30 days in advance if the amendment results in greater cost or liability to you. There may be times however that less notice is given if it is something that warrants an immediate change such as a fix for something that is not working as it should.

You may cancel your E-Delivery service at any time by contacting a local People's Bank's branch or calling 1-866-454-4735.

However, if you would like to reinstate your E-Delivery service, you must reapply via your eBanking and agree to the E-Delivery Disclosure Agreement.

For security purposes, if your eBanking account is inactive for 180 days, it will be purged from our system. Once account is purged, you will no longer be able to access your statement electronically and you will begin receiving a paper statement.

System Requirements

- A personal computer or other device capable of accessing the Internet. High speed internet connection; DSL equivalent or better connection is required for optimal performance.
- Adobe Acrobat Reader is required to view and/or print PDF documents downloaded from this application.
- Adobe Flash Player version 11.0 or greater is required to view and or print documents in the dynamic statement renderer.
- A printer is required to print physical copies.

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